

Rotronic Services Overview

Webinar Presenters



Steve
Chenal



Bruce
McDuffee

Agenda

1. Lab Calibration
2. Field Calibration
3. Lifetime Warranty
4. Validation
5. Mapping
6. Training



Calibration Services

Calibration in our 17025 NVLAP Certified Lab
Located in Hauppauge NY



<http://www.nist.gov/nvlap/>

Field Calibration

Field Calibration is available
utilizing NIST traceable
standards



rotronic

Lifetime Warranty for Rotronic HC2 Probes When Calibrated by Rotronic in our Lab or in the Field



LIFETIME WARRANTY

All HC2 probes calibrated at least once a year at the Rotronic Calibration Laboratory, or calibrated in the field by a Rotronic technician have a Lifetime Warranty. After a Rotronic appraisal, any probe not meeting Rotronic's stated specifications due to a manufacturing defect will be repaired or replaced at no charge to the customer.

Validation

Start Up Services

IQ/OQ Documents

IQ/OQ On Site Execution

- Document hardware configurations
- Verify all device are functioning and reporting correctly
- Verify User and Password functionality (CFR Part 11)
- Verify Reporting functions



Comments & Questions



If we don't get to your question today, we'll respond via email after the webinar.

Humidity and Temperature Mapping

Warehouse/Room Mapping

- Large Warehouses
- Clean Rooms
- Storage Rooms

Equipment Mapping

- Environmental Chambers
- Incubators
- Freezers



Training

Training for any Rotronic Hardware or Software Product is available in Rotronic's Hauppauge NY facility or at you site.



Rotronic Monitoring System
Training available on site or online



Additional Project Services

Product Selection and Application

Monitoring System Requirements

Sensor Types and Locations



Summary

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2. Field Calibration
3. Lifetime Warranty
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Humidity Academy

Resources for making a better measurement

- Psychrometric charts
- Technical notes
- Humidity calculator
- Application notes
- Humidity webinars on-demand



www.rotronic-usa.com/humidity-academy

Next Webinar

Dew Point in Compressed Air

Thursday, March 17th 1:00PM EDT

Register at www.rotronic-usa.com/humidity-webinars

Takeaways

- Definition of dew point temperature
- Pressure effects
- ISO classes
- Dryers & efficiency
- Practical example of water prevention

Helping you make a better humidity measurement – and more.

Transmitters, portable meters and loggers for:

- Humidity
- Carbon Dioxide
- Low Dew Point
- Water Activity
- Differential Pressure
- Monitoring systems for cGMP
- ISO 17025 calibrations (humidity and temperature)



Post webinar survey

Thank you!

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On demand

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