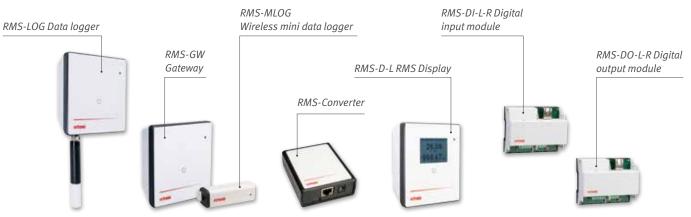


ROTRONIC'S UNIVERSAL MONITORING SYSTEM: RMS

The configurable environmental system tailored to your requirements.





CREATE YOUR TAILORED VERSION BASED ON THE VARIOUS MODULES

Software	Hardware	General Support	Installation Services	Onsite Maintenance	Premium Support
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PURCHASE	PURCHASE	INCLUSIVE	OPTIONAL	OPTIONAL	COMPULSARY
RENT	PURCHASE	INCLUSIVE	OPTIONAL	OPTIONAL	INCLUSIVE
PURCHASE	RENT	INCLUSIVE	OPTIONAL	OPTIONAL	COMPULSARY
RENT	RENT	INCLUSIVE	OPTIONAL	OPTIONAL	INCLUSIVE

WHAT WE CAN OFFER



Fast & Easy Software only Solution

Take advantage of our SaaS solution, freeing you from complex software and IT hardware management and benefit from our outstanding IT infrastructure with a state of the art security and data redundancy setup. You are guaranteed to have a 99.01% availability of your data with no hidden costs! You will also benefit from free software improvements and upgrades throughout the lifetime of your monitoring system.



Carefree Hardware Solution

You also have the possibility to also rent the hardware from us! Rotronic will keep an inventory of relevant measurement product for you so that you do not have to manage anything other than returning the defective units to us. Should a product fail or break, it will be replaced within 24 working hours¹. No more issues with making room in your warehouse, finding the devices when you need them and no more cash tied up in possibly never used stock. **Contract** SaaS Software & Hardware

Overview

Service

SLA

Contract

Overview

Support

SLA

Exclusive SaaS

Contract

Carefree Installation Service

You and your team are too busy or you do not have access to qualified personnel. Your configurable environmental monitoring system can be setup to run, exactly how you want it to as soon as the devices are delivered. Let us install and configure your hardware and software; you will not have to lift a finger!



Carefree Maintenance SLA

Once your system is up and running, who better than Rotronic to service your system. We can calibrate (ISO-17025 or traceable) your devices on a yearly basis, calibrations on site are also possible. At the same time change filters, O-rings and make sure that hardware is running the latest firmware. To guarantee data redundancy, we can also change batteries and ensure that your system is running smoothly.



Fully Compliant Exclusive Contract

For GxP compliant systems that require validation, Rotronic offers a turnkey solution from A to Z. Let us know what your user requirement specifications are and let us provide you with the solution!



On-Premise Support

If you already have solid IT infrastructure in place, responding to your security policies and up to date with the latest norms, we also offer all of the above with an on-premise software solution.



Stay up to date premium Support

Stay up to date and improve your monitoring with the latest software updates and features Premium Support sent out to you on a regular basis.

¹ For customers in Switzerland.

