Pre-installation notes

A new major version of the HygroGen2 software is now available – version 2.0. Version 2.0 software is a complete software package, containing standard and enhanced features. Enhanced features are enabled by typing in an activation code once the version 2.0 software is installed. It is strongly recommended all HygroGen2 customers upgrade to version 2.0 whether enhanced features are required or not.



Version 2.0 Standard:

New features - robustness to power outages, improved water level sensor communication and calibration, and touch screen calibration.

TEMPEXT

Enhancements for Version 2.0

AutoCal, temperature Range Extension and humidity Range Extension. Enhancements can be activated after installing the Software 2.0. For activation see section III, Chapter 2.



Embedded HW4 Software

Please note version 2.0 contains an installation of HW4 v3.x which is not activated by default. Customers with HygroGen2 version 1.x and HW4 3.x will need to re-use their HW4 v3.x license key. Customers with HygroGen2 version 1.x and HW4 v2.x will need to either:

- Buy a HygroGen2 HW4 v3 license key: HG2-HW4-V3
- Buy AutoCal (which includes a HW4 v3 license key)
- Downgrade to HW4 v2.4 and re-use their existing HW4 v2.4 license key.

How to download the HygroGen2 – Firmware v2.0

In order to download the firmware 2.0, please click on the link below:

https://www.dropbox.com/s/yqiodf8sjxtk2sd/HG2 Firmware v2.0 20160420.zip?dl=0

For reason of size, we cannot save this file directly on www.rotronic.com.

